

# Quick Reference Guide

## Coventry Dental



CONTACT INFORMATION	PHONE	FAX / Electronic
<p><b>Marketing Department (s)</b></p> <p>Coventry Health Care of Delaware 6310 Hillside Court, Ste 100 Columbia, MD 21046</p> <p>Coventry Health Care of Delaware 750 Prides Crossing, Ste 300 Newark, DE 19713</p>	<p>(866) 212-5305 (Must know 4-digit extension or spelling of last name of rep.)</p> <p>(800) 727-9951 (Must know 4-digit extension or name of rep.)</p>	<p>866-858-1522 Attn: [Your Coventry Rep.]</p>
<p><b>Dental Member Services</b></p> <ul style="list-style-type: none"> <li>• Claims/Benefits</li> <li>• Member verification</li> <li>• Assistance locating a provider</li> <li>• Member appeals</li> <li>• Member web password reset</li> </ul>	<p>1-866-690-4908</p>	
<p><b>Enrollment Department</b></p> <ul style="list-style-type: none"> <li>• Additions, terminations, changes, and corrections</li> <li>• Status of enrollment forms</li> <li>• Questions about COBRA, HIPAA, and qualifying events</li> </ul>	<p>1-877-817-8777</p>	<p>For submission of forms only: Fax: 240-283-3591 or <a href="mailto:eligchanges@cvtydental.com">eligchanges@cvtydental.com</a></p> <p>All inquiries should use the toll-free phone number.</p>
<p><b>Billing Department</b></p>	<p>1-877-817-8777</p>	<p>Premium Remittance Coventry Dental PO Box 7247-7341 Philadelphia, PA 19170-7341</p>
<p><b>Dental Website</b></p> <ul style="list-style-type: none"> <li>• Providers, plan, and benefit information</li> <li>• Employer and member portal – web member services</li> <li>• Tech support, Group Admin password reset</li> </ul>	<p>1-877-817-8777</p>	<p><a href="http://www.cvtydental.com">www.cvtydental.com</a></p>
<p><b>Broker Hotline</b></p>	<p>1-866-287-6597 Press 3</p>	<p>866-858-1522 Attn: [Your Coventry Rep.]</p>
<b>Dental Claims Address</b>		
<p>Coventry Dental PO Box 7402 London, KY 40742</p>		