

Quick Reference Guide

Coventry Dental



CONTACT INFORMATION	PHONE	FAX / Electronic
<p>Marketing Department (s)</p> <p>Coventry Health Care of Delaware 2751 Centerville Rd. Suite 400 Wilmington, DE 19808</p> <p>Coventry Health Care of Delaware 6310 Hillside Court Columbia, MD 21046</p>	<p>(866) 212-9951 (Must know 4-digit extension or spelling of last name of rep.)</p> <p>(800) 727-5305 (Must know 4-digit extension or name of rep.)</p>	<p>866-858-1522 Attn: [Your Coventry Rep.]</p>
<p>Dental Member Services</p> <ul style="list-style-type: none"> • Claims/Benefits • Member verification • Assistance locating a provider • Member appeals • Member web password reset 	<p>1-866-690-4908</p>	
<p>Enrollment Department</p> <ul style="list-style-type: none"> • Additions, terminations, changes, and corrections • Status of enrollment forms • Questions about COBRA, HIPAA, and qualifying events 	<p>1-877-817-8777</p>	<p>For submission of forms only: Fax: 240-283-3591 or eligchanges@cvtydental.com</p> <p>All inquiries should use the toll-free phone number.</p>
<p>Billing Department</p>	<p>1-877-817-8777</p>	<p>Premium Remittance Coventry Dental PO Box 7247-7341 Philadelphia, PA 19170-7341</p>
<p>Dental Website</p> <ul style="list-style-type: none"> • Providers, plan, and benefit information • Employer and member portal – web member services • Tech support, Group Admin password reset 	<p>1-877-817-8777</p>	<p>www.cvtydental.com</p>
<p>Broker Service Line</p>	<p>1-866-287-6597</p>	<p>866-858-1522 Attn: [Your Coventry Rep.]</p>
<p>Account Service Line</p>		<p>accountservices@cvtydental.com</p>
<p align="center">Dental Claims Address Coventry Dental</p>		

PO Box 7402
London, KY 40742